

WordPress Vulnerability and Security Update Q&A

Q: How serious is this vulnerability?

A: This is a very serious vulnerability because it provides hackers with the ability to execute malicious code on your website.

Q: What can happen if I am affected?

A: As we stated in the email, this is a cross-site scripting vulnerability that allows hackers to use your website to send and receive data from anyone who visits your website. As a result, they could use your site to do any number of the following:

- Gain admin controls of your website, change them and seize control.
- Attack websites using DDOS.
- Send massive amounts of SPAM.
- Publish phishing URLs in your content to infect users with viruses.

Q: How can I tell if I am affected?

A: You can login to your WordPress admin panel and check the version number and compare that to the confirmed vulnerability list. Note not all versions will be tested only the most recent; anything older could be vulnerable as well.

Q: If I am not affected already am I in the clear?

A: No, if you do not take the appropriate action to protect your website, it will be open to attacks indefinitely.

Q: Why can't I update my own WordPress site?

A: You can, but upgrading a site with this type of security patch should be done by someone with expertise that knows what to look for. This would be someone who knows how to completely check and scan the site for other updates and plug-ins that need to be done simultaneously so that your site functions perfectly and nothing is broken as a result. Just clicking to upgrade on WordPress is not enough.

Q: How much will it cost to perform this one-time update?

A: \$62.50

Q: What is the difference between having my website hosted by TNTMAX and having managed web services by TNTMAX as well?

A: Hosting your site provides you with space on a server where your website and the programming of your site resides 24/7/365 days a year. It includes the bandwidth and storage utilized for visitors to view your site.

A monthly managed web services package provides you with monthly monitoring of your site's health and more. Under monthly managed web services, we would take care of the above vulnerability for you automatically. TNTMAX has developed this package to help address the rapid rise in hackers using other peoples' websites to perform illegal activity. There is a growing amount of software vulnerabilities that are found every day and they need to be addressed quickly to ensure that your website is safe. Websites today need a professional to manage them daily, weekly, and monthly very much like the IT department manages your computer and network.

Q: How much is a monthly managed web services package?

A: The managed web services package starts at \$99/month and provides you with monthly monitoring of your site. Health reviews of site logs, roll-out of security patches and simple software upgrades are all included to provide you with recommendations, as needed, on a monthly basis.

For more research visit:

<https://www.exploit-db.com/exploits/36844/>



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